

# 1-866-407-6190 United Airlines Washington DC Office

United Airlines has a major operational hub serving the Washington, DC metropolitan area, primarily based at **Washington Dulles International Airport (IAD)**. United does not operate a public walk-in downtown Washington, DC ticket office; most passenger services are handled at the airport or through official phone and online support.

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## **United Airlines Washington DC Office (Airport-Based Services)**

### **Primary Airport:**

Washington Dulles International Airport (IAD)  
1 Saarinen Cir, Dulles, VA 20166, USA

United Airlines operates mainly from **Concourses C & D**, which together form one of United's largest hubs on the East Coast.

 **Important:** There is no separate city-center ticket office in Washington, DC. For ticketing, check-in, baggage, and same-day travel issues, visit United counters at **IAD** or use official support channels.

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## **United Airlines Washington DC Contact Details**

### **Customer Service Phone (U.S. – 24/7):**

 **+1-800-864-8331** — United Airlines reservations and customer support

### **General Email:**

 [UnitedAirlines@united.com](mailto:UnitedAirlines@united.com) — general customer and corporate inquiries

### **Official Website:**

 <https://www.united.com> — bookings, online check-in, manage trips, flight status, refunds, and help center

### **Office / Counter Hours:**

Airport counters generally operate from early morning to late night, aligned with flight schedules. Hours may vary by concourse and departure times.

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## **United Airlines Operations in the Washington DC Area**

### **Washington Dulles International Airport (IAD)**

- **Primary United hub** for the region
- Extensive **domestic and international** operations
- United Clubs and Polaris Lounge available (for eligible passengers)

### **Ronald Reagan Washington National Airport (DCA)**

#### **Ronald Reagan Washington National Airport**

- Limited United Airlines service (primarily short-haul/regional flights)
- Passenger services handled at airport counters

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## **Services Available at United Airlines IAD Counters**

At United Airlines service desks and counters at IAD, passengers can receive assistance with:

- ✓ Flight reservations and ticketing support
- ✓ Check-in and boarding pass issuance
- ✓ Flight changes, cancellations, and same-day rebooking
- ✓ Baggage services (lost, delayed, or damaged luggage)
- ✓ International travel document checks
- ✓ Special assistance (wheelchairs, medical needs, unaccompanied minors)
- ✓ MileagePlus loyalty program enquiries
- ✓ Seat changes, upgrades, and cabin class modifications

Because IAD is a major hub, United staff are equipped to handle **high passenger volumes and complex international connections**.

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## **International & Long-Haul Flights from Washington Dulles**

From Washington Dulles (IAD), United Airlines operates numerous international routes to:

- Europe
- Asia

- Middle East
- Canada, the Caribbean, and Latin America

Passengers are advised to arrive **at least 3 hours before international departures** and **2 hours before domestic flights**.

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## Alternative & Online Support Options

If visiting the airport is not convenient, United Airlines provides multiple support options:

- **24/7 Phone Support:** +1-800-864-8331
  - **Online Help Center & Live Chat:** Available via [united.com](https://www.united.com)
  - **United Airlines Mobile App:** Manage bookings, seat changes, upgrades, flight status, and real-time alerts
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## What You Can Do at Each Location

| Location   | Main Purpose   |
|--|--|
| <b>United Airlines IAD Counters (Concourses C &amp; D)</b> | Check-in, baggage services, boarding passes, travel-day assistance |
| <b>United at DCA</b>                                       | Limited regional services and check-in                             |
| <b>United Customer Support (Phone/Online)</b>              | Booking changes, cancellations, refunds, general inquiries         |
| <b>United Website &amp; Mobile App</b>                     | Online check-in, manage trips, flight status, MileagePlus          |

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## Summary

- **United Airlines Washington DC Office:** Airport-based at Washington Dulles International Airport (IAD)
- **Main Concourses:** C & D (United hub)
- **Customer Service Phone:** +1-800-864-8331 (24/7)
- **Email:** [UnitedAirlines@united.com](mailto:UnitedAirlines@united.com)
- **Website:** <https://www.united.com>
- **Best for Passengers:** In-person support at IAD counters or official online/phone assistance