

1-866-407-6190 United Airlines New York Office

United Airlines does not operate a single public-facing city ticket office branded specifically as the “New York Office.” Instead, United Airlines provides official customer service and operational support across the New York metropolitan area through its airport locations and global customer service channels.

This page explains how passengers in New York can contact United Airlines, where to get in-person assistance, and which services are available.

United Airlines New York – Office & Service Locations

United Airlines’ New York–area services are primarily handled at the region’s major airports, supported by centralized customer service teams.

Primary New York–Area Airports Served by United Airlines

- Newark Liberty International Airport (EWR) – Major United Airlines hub
 - John F. Kennedy International Airport (JFK)
 - LaGuardia Airport (LGA)
-

United Airlines at Newark Liberty International Airport (EWR)

Newark Liberty International Airport is United Airlines’ primary hub for the New York region, offering extensive domestic and international services.

Airport Address:

3 Brewster Rd, Newark, NJ 07114, United States

Airport Contact (General):

 +1-973-961-6000

Terminal:

United Airlines operates mainly from Terminal C, with ticket counters, check-in desks, and customer service facilities.

Services Available at EWR

- Flight check-in and boarding pass issuance
 - Ticketing and same-day flight changes
 - Baggage assistance (lost, delayed, damaged)
 - Seat upgrades and special service requests
 - MileagePlus® loyalty program support
 - Assistance for passengers with disabilities or special needs
-

United Airlines at JFK & LaGuardia (LGA)

While Newark is the main hub, United Airlines also operates select services from JFK and LaGuardia, with airport-based assistance available on travel days.

At these airports, United staff assist with:

- Check-in and boarding
 - Ticketing and flight enquiries
 - Baggage services
 - Travel-day customer support
-

United Airlines Customer Service – New York & Global Support

For reservations, itinerary changes, refunds, or general enquiries, passengers can use United Airlines' official support channels:

United Airlines Customer Service (U.S. & Global):

 +1-800-864-8331

Official Website:

 <https://www.united.com>

Using the official website, passengers can:

- Book or modify flights
- Check flight status

- Complete online check-in
 - Request refunds or rebookings
 - Access live chat and help resources
-

Where to Get Help

Location	Main Purpose
Newark Liberty Airport (EWR)	Full United hub services, check-in, baggage, ticketing
JFK & LaGuardia Airports	Travel-day assistance and check-in
United Airlines Phone Support	Reservations, changes, refunds
Official Website (united.com)	Booking management, flight status, online support

Quick Summary – United Airlines New York Office

- Primary New York Hub: Newark Liberty International Airport (EWR)
- Other NY Airports Served: JFK & LaGuardia (LGA)
- Customer Service Phone: +1-800-864-8331
- Official Website: <https://www.united.com>
- Services Provided: Ticketing, check-in, baggage help, flight changes, special assistance