

1-866-407-6190 Southwest Airlines Phoenix Office

Southwest Airlines does not operate a standalone, public-facing city ticket office branded specifically as the “Phoenix Office.” Instead, Southwest Airlines delivers official customer service and operational support across the Phoenix metropolitan area through its airport location and centralized customer service channels.

This page explains how passengers in Phoenix can contact Southwest Airlines, where to receive in-person assistance, and which services are available.

Southwest Airlines Phoenix – Office & Service Locations

Southwest Airlines’ Phoenix-area services are primarily handled at the region’s main airport, supported by nationwide customer service teams.

Primary Phoenix–Area Airport Served by Southwest Airlines

- Phoenix Sky Harbor International Airport (PHX) – Major Southwest Airlines operating airport
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Southwest Airlines at Phoenix Sky Harbor International Airport (PHX)

Phoenix Sky Harbor International Airport is one of Southwest Airlines’ key operating stations in the Southwest United States, offering extensive domestic connectivity and frequent departures.

Airport Address

3400 E Sky Harbor Blvd
Phoenix, AZ 85034, United States

Airport Contact (General)

 +1-602-273-3300

Terminal Information

Southwest Airlines primarily operates from Terminal 4, where passengers can access ticket counters, self-service kiosks, and dedicated customer service desks.

Services Available at PHX

- Flight check-in and boarding pass issuance
 - Ticket purchases and same-day flight changes
 - Baggage services (lost, delayed, or damaged luggage)
 - Open seating and boarding position assistance
 - Special service requests and accessibility support
 - Rapid Rewards® loyalty program assistance
 - Travel-day customer service and rebooking support
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Southwest Airlines Services Beyond the Airport

In addition to airport-based assistance, Southwest Airlines supports Phoenix passengers through phone and online customer service, ensuring help is available before, during, and after travel.

Southwest Airlines Customer Service – Phoenix & Nationwide Support

For reservations, itinerary changes, cancellations, refunds, or general inquiries, passengers can contact Southwest Airlines through official support channels:

Southwest Airlines Customer Service (U.S.):

 +1-800-435-9792

Official Website:

 <https://www.southwest.com>

Using the official website, passengers can:

- Book or modify flights
 - Check flight status and schedules
 - Complete online or mobile check-in
 - Manage reservations and rebook travel
 - Access travel alerts and customer support resources
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Where to Get Help

Location	Main Purpose
Phoenix Sky Harbor Airport (PHX)	Check-in, baggage, ticketing, travel-day support
Southwest Airlines Phone Support	Reservations, changes, cancellations, refunds
Official Website (southwest.com)	Booking management, flight status, online assistance

Quick Summary – Southwest Airlines Phoenix Office

- Primary Phoenix Airport: Phoenix Sky Harbor International Airport (PHX)
- City Ticket Office: Not available (airport-based support only)
- Customer Service Phone: +1-800-435-9792
- Official Website: <https://www.southwest.com>
- Services Provided: Ticketing, check-in, baggage help, flight changes, special assistance

Southwest Airlines' Phoenix operations are centered at Sky Harbor Airport, making it the most reliable location for in-person assistance and complete travel-day support for passengers flying with Southwest Airlines.