

1-866-407-6190 Southwest Airlines Houston Office

Southwest Airlines does not operate a standalone, public-facing city ticket office branded specifically as the “**Houston Office.**” Instead, Southwest Airlines provides official customer service and operational support throughout the Houston metropolitan area via its airport locations and centralized customer service channels.

This page explains how passengers in Houston can contact Southwest Airlines, where to obtain in-person assistance, and what services are available.

Southwest Airlines Houston – Office & Service Locations

Southwest Airlines’ Houston-area operations are primarily handled at the airport where the airline has a strong and long-standing presence, supported by nationwide customer support teams.

Primary Houston–Area Airport Served by Southwest Airlines

- **William P. Hobby Airport (HOU)** – Major Southwest Airlines hub in Houston
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Southwest Airlines at William P. Hobby Airport (HOU)

William P. Hobby Airport is one of Southwest Airlines’ most important hubs, offering extensive domestic routes and select international services. Many Houston travelers rely on Hobby Airport as their main point of contact with Southwest Airlines.

Airport Address

7800 Airport Blvd
Houston, TX 77061, United States

Airport Contact (General)

 +1-713-640-3000

Terminal Information

Southwest Airlines operates primarily from the main terminal at Hobby Airport, with ticket counters, self-service kiosks, and dedicated customer service desks available for passengers.

Services Available at HOU

- Flight check-in and boarding pass issuance
 - Ticket purchases and same-day flight changes
 - Baggage assistance (lost, delayed, or damaged luggage)
 - Open seating and boarding position support
 - Special service requests and accessibility assistance
 - Rapid Rewards® loyalty program help
 - Travel-day customer service and rebooking support
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Southwest Airlines Services Beyond the Airport

In addition to airport-based assistance, Southwest Airlines supports Houston passengers through digital platforms and phone-based customer service, ensuring help is available at every stage of the journey.

Southwest Airlines Customer Service – Houston & Nationwide Support

For reservations, itinerary changes, cancellations, refunds, or general inquiries, passengers can contact Southwest Airlines through official support channels:

Southwest Airlines Customer Service (U.S.):

 +1-800-435-9792

Official Website:

 <https://www.southwest.com>

Using the official website, passengers can:

- Book or modify flights
 - Check flight status
 - Complete online or mobile check-in
 - Manage reservations and rebook travel
 - Access customer support and travel advisories
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Where to Get Help

Location	Main Purpose
William P. Hobby Airport (HOU)	Full Southwest hub services, check-in, baggage, ticketing
Southwest Airlines Phone Support	Reservations, changes, cancellations, refunds
Official Website (southwest.com)	Booking management, flight status, online support

Quick Summary – Southwest Airlines Houston Office

- **Primary Houston Hub:** William P. Hobby Airport (HOU)
- **City Ticket Office:** Not available (airport-based support only)
- **Customer Service Phone:** +1-800-435-9792
- **Official Website:** <https://www.southwest.com>
- **Services Provided:** Ticketing, check-in, baggage help, flight changes, special assistance

Southwest Airlines' Houston operations are centered at Hobby Airport, making it the most reliable location for in-person assistance and travel-day support for passengers flying with Southwest Airlines.