

1-866-407-6190 Southwest Airlines Atlanta Office

Southwest Airlines does not operate a standalone, public-facing city ticket office branded specifically as the “Atlanta Office.” Instead, Southwest Airlines provides official customer service and operational support across the Atlanta metropolitan area through its airport location and centralized customer service channels.

This page explains how passengers in Atlanta can contact Southwest Airlines, where to receive in-person assistance, and which services are available.

Southwest Airlines Atlanta – Office & Service Locations

Southwest Airlines’ Atlanta-area services are primarily handled at the region’s main airport, supported by nationwide customer service teams.

Primary Atlanta–Area Airport Served by Southwest Airlines

- Hartsfield-Jackson Atlanta International Airport (ATL) – Major U.S. airport served by Southwest Airlines
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Southwest Airlines at Hartsfield-Jackson Atlanta International Airport (ATL)

Hartsfield-Jackson Atlanta International Airport is one of the busiest airports in the world and a key operating location for Southwest Airlines, offering frequent domestic flights and strong connectivity across the United States.

Airport Address

6000 N Terminal Pkwy
Atlanta, GA 30320, United States

Airport Contact (General)

 +1-404-530-7300

Terminal Information

Southwest Airlines operates from the Domestic Terminal, where passengers can find ticket counters, self-service kiosks, and customer service desks dedicated to Southwest travelers.

Services Available at ATL

- Flight check-in and boarding pass issuance
 - Ticket purchases and same-day flight changes
 - Baggage services (lost, delayed, or damaged luggage)
 - Open seating and boarding position assistance
 - Special service requests and accessibility support
 - Rapid Rewards® loyalty program assistance
 - Travel-day customer service and rebooking support
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Southwest Airlines Services Beyond the Airport

In addition to airport-based assistance, Southwest Airlines supports Atlanta passengers through phone and online customer service, ensuring help is available before, during, and after travel.

Southwest Airlines Customer Service – Atlanta & Nationwide Support

For reservations, itinerary changes, cancellations, refunds, or general inquiries, passengers can contact Southwest Airlines through official support channels:

Southwest Airlines Customer Service (U.S.):

 +1-800-435-9792

Official Website:

 <https://www.southwest.com>

Using the official website, passengers can:

- Book or modify flights
 - Check flight status and schedules
 - Complete online or mobile check-in
 - Manage reservations and rebook travel
 - Access travel alerts and customer support resources
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Where to Get Help

Location	Main Purpose
Hartsfield-Jackson Airport (ATL)	Check-in, baggage, ticketing, travel-day support
Southwest Airlines Phone Support	Reservations, changes, cancellations, refunds
Official Website (southwest.com)	Booking management, flight status, online assistance

Quick Summary – Southwest Airlines Atlanta Office

- Primary Atlanta Airport: Hartsfield-Jackson Atlanta International Airport (ATL)
- City Ticket Office: Not available (airport-based support only)
- Customer Service Phone: +1-800-435-9792
- Official Website: <https://www.southwest.com>
- Services Provided: Ticketing, check-in, baggage help, flight changes, special assistance

Southwest Airlines' Atlanta operations are centered at Hartsfield-Jackson Atlanta International Airport, making it the most reliable location for in-person assistance and complete travel-day support for passengers flying with Southwest Airlines.