

# 1-866-407-6190 Singapore Airlines Dallas Office

Singapore Airlines does **not operate a standalone downtown or city ticket office in Dallas**. Passenger support for travelers in the Dallas–Fort Worth area is provided through **official airline reservation channels** and **airport-based services at Dallas/Fort Worth International Airport (DFW)**, where international airline counters and customer service facilities assist passengers close to departure.

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## Singapore Airlines Dallas Office – Overview

Although there is no dedicated Singapore Airlines office in downtown Dallas, the airline supports customers through:

- Airport check-in and customer service counters at **Dallas/Fort Worth International Airport (DFW)**
- Official Singapore Airlines U.S. reservations and customer support
- Online assistance via the Singapore Airlines website and mobile app

This operating model is common among major international carriers that focus on key gateway airports rather than maintaining multiple city offices.

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## Singapore Airlines Services at Dallas/Fort Worth International Airport (DFW)

Passengers traveling with Singapore Airlines or connecting through partner airlines in the Dallas region primarily rely on **DFW Airport** for in-person, travel-day assistance. At DFW:

- Singapore Airlines provides airport-based passenger services aligned with its international operations
- Airline staff at international terminals assist passengers before departure and during connections

### **Airport services at DFW typically include:**

- ✓ Flight reservations and ticketing assistance
- ✓ Airport check-in and boarding pass issuance

- ✓ Flight changes, cancellations, and rebooking support
- ✓ Baggage services (checked baggage, delayed or lost baggage assistance)
- ✓ International travel document and visa verification
- ✓ Special assistance requests (wheelchairs, medical needs, unaccompanied minors)
- ✓ KrisFlyer frequent flyer programme enquiries
- ✓ Seat selection, upgrades, and cabin information

**Note:** Counter locations and operating hours at DFW may vary depending on flight schedules. Passengers are advised to confirm details with Singapore Airlines prior to travel.

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## Singapore Airlines Dallas Contact Details

### U.S. Reservations & Customer Support (24/7):

 **+1-833-727-0118** — Singapore Airlines U.S. toll-free reservations and customer care

### Official Website:

 [www.singaporeair.com](http://www.singaporeair.com) — book flights, manage reservations, online check-in, flight status, KrisFlyer account services, and customer support

### Online Contact & Support Forms:

Available through the “Contact Us” section on the official Singapore Airlines website

### Mobile App:

Passengers can use the Singapore Airlines app to manage bookings, check in online, receive flight alerts, access boarding passes, and request upgrades.

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## Travel Tips for Dallas–Fort Worth Area Passengers

- **Arrive early:** For international flights, arrive at least **3 hours before departure**
  - **Online check-in:** Available **48–24 hours** before scheduled departure via the website or mobile app
  - **Travel documents:** Keep passport, visas, and required documents ready for inspection
  - **Domestic connections:** If traveling from nearby cities or airports, allow sufficient connection time to reach DFW
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## How to Use Each Support Channel

Location / Channel	Main Purpose
Singapore Airlines Counters – DFW (International Terminal)	Check-in, boarding passes, baggage, and travel-day assistance
Singapore Airlines Customer Support (Phone / Online)	Bookings, changes, cancellations, refunds, general enquiries
Official Website & Mobile App	Online check-in, manage trips, flight status, KrisFlyer services

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## Summary

- **Singapore Airlines Dallas Office:** No separate city or downtown office
- **Airport Services:** Passenger assistance available at **Dallas/Fort Worth International Airport (DFW)**
- **U.S. Reservations:** 📞 +1-833-727-0118 (24/7)
- **Website:** [www.singaporeair.com](http://www.singaporeair.com)
- **Best Option for Passengers:** Use DFW airport counters for travel-day needs and official phone/online support for all ticketing and flight services
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