

4/4 PRC Meeting

Ongoing PRC Issues

AVP

Key takeaways that Albertsons needs to follow-up on:

- A list of training store for new hires (techs, clerks, and interns) for each district
- Translation of pill directions - EPS has an option to select a preferred language for a patient, however, translation does not print out on the label or in a supplemental document as required by CA law
 - <https://www.pharmacy.ca.gov/publications/translations.shtml>
- Status on including naloxone as part of emergency kits in pharmacy (something we forgot to ask in the meeting)
- SB 1442 issues
 - Checking the on-the-job training requirements (including checklist) for cross-trained front end personnel
 - Communications to store directors about obtaining the pharmacy and pharmacist schedule in order to create accurate call sheets
- A list of all the pharmacists on the committee dedicated to IT issues within EPS
- Details on the training portion (didactic/ACIU training and OJT) for VG injections
- Updates on the Santa Clarita tech float pool pilot and how it's been working for that area

Meeting Notes:

- Andrea and Kathy will forward the on-going issues to Brent in a separate email with summary of takeaways for next time
- Follow-up
 - SB 1442 call log - who does that go to?
 - Christine
 - A list of training stores in each district
 - Training manuals including check-lists on the daily dose
 - Clerks
 - TDP-1 (online and in-store activity)
 - List of training stores will be forwarded to union
 - Budget for pharmacist hours (I.e. how pharmacist hours are calculated)
 - An on-the-job training checklist for clerks, interns, and technicians
 - Available on the daily dose website
 - Follow up on promethazine with codeine signs
 - No follow-up
 - Follow up on credit card information being sent via email
 - Cannot be emailed
 - May me mailed
 - Entered through the app

- Translations of prescriptions
 - They didn't have this written down
- Pharmacist committee to bring to IT
- EPS
 - Was sent up to IT to see if they can update system so that RPh can view dispense date rather than fill date when connecting to PDMP for controls
- Tech float pool
 - In areas where they can do it, they're working on it
 - ETA? Probably within a few weeks
 - Which areas? Santa Clarita area
- PDMs have approximately 30 stores
- Interns
 - Prioritized in stores where it's actually a good learning environment
- SB 1442
 - Structural issues
 - Need for front end to review rx schedule before doing there's
- Medication administration (VG)
 - No longer didactic portion?
- Incident reporting form too complicated
- Punches being adjusted
 - Rounded to closest interval of 15 (Jessi has examples)
- Butalbital now non control*** - EPS hard halts
 - Need to confirm - heard from pharmacy intern
- Image notes don't appear on refills
- Spanish translation rarely works - incorrect or bad translations when it does
 - Ves instead vez
 - Other translations and paperwork?
- Rebilling partials
 - Incident reporting for 1qd; "por boca" vs oralmente
 - No additional paperwork prints out in the other language
 - Other languages are also included as requirements under CA law
 - Some systems allow for toggling between English and patient's preferred language
 - Someone is emailing Chi to follow-up
- Advanced notice when non-regular staff are in pharmacy
 - Water filter changes, work in pharmacy, etc.
- For next time
 - OJT for cross-trained clerk
 - Next meeting date: July 25th